

BICIPARK VENEZIA TERMS OF USE

OCCASIONAL USER WITHOUT PRE-BOOKING

PARK YOUR BICYCLE (CHECK-IN)

1. Go to the totem and follow the on-screen instructions to park your bicycle in a box/locker. You will be asked for a mobile number and your date of birth.
2. At the end of the operation, a ticket is issued at the totem with the box/locker number and code to open it. Keep the ticket as you will need it to make payment/collect your bicycle.
3. Once you have finished checking in, you have 30 minutes to take your bicycle to the allocated box/locker following the luminous numbers located at the top of the boxes/lockers and to lock it up. Once this time limit has elapsed, the system cancels the operation and the check-in procedure has to be repeated.
4. Enter the code on the box/locker keypad to open the door. The green number flashes and the door unlocks. Park the bicycle by pushing it into the bike stand at end of rail.
5. Close the door. The number now turns red. The box/locker can be opened again using the code within 5 minutes of the door closing. Once this time has elapsed, the box/locker can only be opened again by checking out at the totem (payment and collection of the bicycle).

PAY AND COLLECT (CHECK-OUT)

1. Go to the totem and follow the on-screen instructions to collect your bicycle and pay the parking tariff. Enter the code (on the ticket issued at check-in) and your mobile number (which you gave during check-in).
2. Once you have checked out and paid (a receipt will be issued to confirm payment), you have 30 minutes to collect your bicycle. If you have not yet collected your bicycle within the 30 minutes, you should return to the totem and repeat the check-out procedure.
3. Make sure you close the box/locker door.

OCCASIONAL USER WITH PRE-BOOKING

PARK YOUR BICYCLE (CHECK-IN)

1. Go to the totem and follow the on-screen instructions, entering the booking reference you were given at the time of booking.
2. At the end of the operation, a ticket is issued at the totem with the box/locker number and code to open it. Keep the ticket as you will need it to make payment/collect your bicycle.
3. Once you have finished checking in, you have 30 minutes to take your bicycle to the allocated box/locker following the luminous numbers located at the top of the boxes/lockers and to lock it up. Once this time limit has elapsed, the system cancels the operation and the check-in procedure has to be repeated.
4. Enter the code on the box/locker keypad to open the door. The green number flashes and the door unlocks. Park the bicycle by pushing it into the bike stand at end of rail.
5. Close the door. The number now turns red. The box/locker can be opened again using the code within 5 minutes of the door closing. Once this time has elapsed and for the whole parking period you can collect or lock up the bicycle using the booking code to check-in or check-out at the totem.

COLLECT YOUR BICYCLE (CHECK-OUT)

1. Go to the totem, enter the code (on the ticket issued at check-in) and follow the on-screen instructions to collect your bicycle. Payment made at the time of booking.-
2. Once you have checked out and paid (a receipt will be issued to confirm payment), you have 30 minutes to collect your bicycle. If you have not yet collected your bicycle within the 30 minutes, you should return to the totem and repeat the check-out procedure.
3. If you have overstayed the parking time that was originally booked, the system will automatically ask you to pay for the additional amount at the daily rate.
4. Make sure you close the box/locker door.

SEASON TICKET HOLDER

ACTIVATE THE VENEZIA UNICA CARD

1. Contact Agenzia Vela di Venezia/P.le Roma or Mestre/Cialdini to activate (and issue) your Veneziaunica Card so that you can purchase a monthly ticket to use the Bicipark, which will be valid for the period of validity of the card.

BUY A SEASON TICKET

1. Go to one of the 4 totems at the Bicipark to purchase the required monthly ticket. Follow the instructions on the screen. At the end of the operation, the totem issues a ticket showing the box number and duration of your ticket
2. It is possible to purchase parking services for the current month or the following month.
3. To open the box/locker in the month of validity of your ticket, use your Veneziaunica card by placing it on the sensor that is shown on the box/locker door.
4. When the ticket expires, the box/locker must be vacated by midnight on the last day of the reference month. Otherwise, the daily tariff will be applied.
5. At the end of each operation, please make sure you close the box/locker door.

GENERAL PROVISIONS

A. CLOSE THE BOX/LOCKER DOOR AFTER EACH OPERATION; B. ONLY ONE BICYCLE (OR SCOOTER) IS ALLOWED PER BOX/LOCKER WITH RELATED COMMONLY USED ACCESSORIES; C. DISMOUNT AND PUSH YOUR BICYCLE (OR SCOOTER) BY HAND TO THE BICIPARK AND ALONG THE ACCESS ROUTES; D. DO NOT LEAVE ANY NOT REMAIN ON THE PREMISES BEYOND THE TIME NECESSARY TO LOCK-UP OR COLLECT YOUR BICYCLE (OR SCOOTER); G.THE MANAGER (AVM) SHALL NOT BE HELD LIABLE FOR ANY THEFT OR DAMAGE TO BICYCLES (OR SCOOTERS) OR THEIR ACCESSORIES; H. NO EATING OR DRINKING IS ALLOWED IN THE BICIPARK; I. DO NOT LEAVE WASTE/LITTER IN THE BICIPARK;



For **information**, please visit:

<http://avm.avmspa.it/it/content/contatti-avm-0>



For assistance, please contact:
344.1737091